



Optum Home Delivery: automatic prescription refills

Thanks for choosing Optum® Home Delivery. Setting up automatic refills for your prescription is an easy and convenient way for you to get the medications you take regularly. When you sign up, we will automatically refill and ship medications right to your door. It's easy, convenient and there is no cost to participate.

What medications are eligible for automatic refills?

Certain medications are eligible for automatic refills. Check [OptumRx.com](https://www.optumrx.com) or call the toll-free number on the back of your member ID card (Medicare Advantage members can call **1-877-889-5802**, TTY **711**).

Eligible	Not eligible
<ul style="list-style-type: none">• Medications for long-term use such as high blood pressure, cholesterol and diabetes	<ul style="list-style-type: none">• Medications that are taken as needed• Controlled substances• Medications covered under Medicare Part B

How does it work?

To set up automatic refills:

- Visit [OptumRx.com](https://www.optumrx.com) or download our mobile app and select the medication(s) for automatic refills. For Medicare Advantage members with new medications, you must wait 30 days before you can participate in automatic refills to ensure therapy is established.
- Call the toll-free number on the back of your member ID card (Medicare Advantage members can call **1-877-889-5802**, TTY **711**).

When it's time to refill, Optum Rx will:

- Send you a reminder via phone, text or email. Go to [OptumRx.com](https://www.optumrx.com) or call **1-800-562-6223**, TTY **711** to set up these reminders
- Work with your doctor to renew medications before refills run out
- Ship your order to you through free standard shipping
- Bill the approved payment method on file

A credit card on file is not required for \$0 copay medications. **Members can change, adjust or cancel automatic refills at any time.**

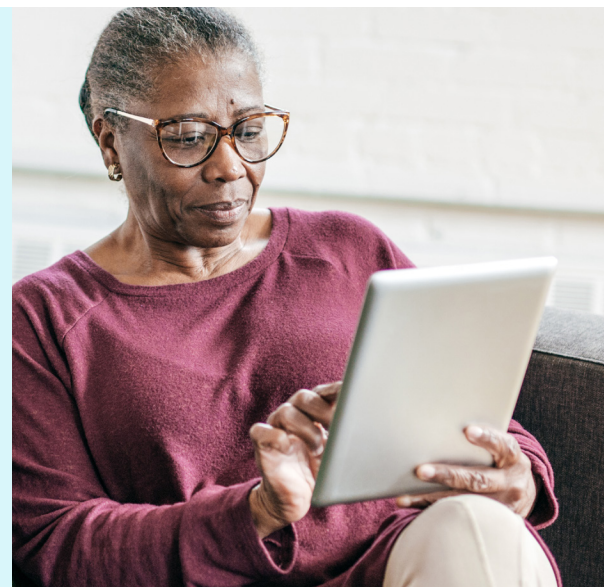
Get started or order your refills today

Sign up or log-in at [OptumRx.com](https://www.optumrx.com)

Use your smartphone to scan the QR code below.
Log into your account or register.



Need help? Call **1-800-562-6223**, TTY **711**.



Optum

[optum.com](https://www.optum.com)

Optum Rx is a pharmacy care services company helping clients and more than 59 million members achieve better health outcomes and lower overall costs through innovative prescription drug benefits services. You are not required to use Optum Rx for your 90/100 day supply of your maintenance medication. There may be other home delivery options available to you. Optum is a registered trademark of Optum, Inc. in the U.S. and other jurisdictions. All other brand or product names are the property of their respective owners. Because we are continuously improving our products and services, Optum reserves the right to change specifications without prior notice. Optum is an equal opportunity employer.

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